

Trust is a Must

How to be more child friendly and child safe.

Key messages from South Australian children and young people that will make a difference to their lives.



Listen to us with interest and an open mind.



Admit your mistake if you do something wrong.



Employ **friendly staff** who like us and are relatable and approachable.



Find ways for us to be informed, involved and to **have a say** in what is happening.



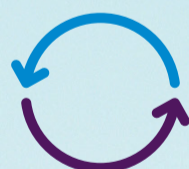
Get to know us, understand our lives, and do the right thing by us.



Make it easy to for us to provide **feedback** or to make a complaint.



Provide us with an **environment** that is comfortable, welcoming and well signed.



Show us respect by **updating us** on what is going on with our feedback.



Let us know what to do and who to talk to if we feel uncomfortable or unsafe.



Share with us how our feedback has been used to improve services.